Arrival at New Orleans Airport:
- Once you depart the plane, follow the signs to the baggage claim area on the lower level.
- You will take the escalator to the baggage claim area on the lower level.
- Exit the doors located across from Baggage Claim area 10 onto the loading dock (see green arrow below)
- Look for Airport Shuttle staff to help direct you to the next available vehicle. You can proceed directly to the Airport Shuttle, present your e-ticket to the driver, and board the van.

NOTE:
- If you have misplaced your ticket, please see the Airport Shuttle ticket desks located across from Baggage Claim areas 1, 5, 9 and 12 (see map below). You must provide the desk staff with your name or confirmation number so that they may reprint your ticket. The desk is available daily from 7:00 AM until the last flight arrives.

Baggage Claim area 10: Exits to shuttles

Shuttle vans are white with yellow lettering that says “Airport Shuttle” on its side with the phone number (504) 522-3500.